

## <u>Preparation of Regional Center Appeals</u>

Regional Centers issue citations to facilities for a variety of reasons. The two main categories are <u>Immediate Dangers</u> and <u>Substantial Inadequacies</u>. If you have received a citation you must agree to a <u>Corrective Action Plan</u> or CAP. If a Substantial Inadequacy is not corrected within the timeframe specified in the CAP, or if any facility receives two (2) Substantial Inadequacies within any twelve (12) month period, the Regional Center may impose <u>Sanctions</u> or even reduce the facility's approved service level, and thereby your rate of reimbursement.

Although most facilities receive citations at some point and most are not damaging or disruptive to your business, others can be very harmful. Any time you are issued a citation for an Immediate Danger or Substantial Inadequacy, or sanctions are imposed on your facility, the Regional Center must inform you of your right to <u>appeal</u> it.

There are two appeals available to you. The first is heard by a representative of the Regional Center that the facility is contracted with. If the facility is dissatisfied with the decision made at this level, they may appeal to the Director of DDS, also known as a "state level" appeal. This appeal is heard by an independent,  $3^{rd}$  party. The decision at the state level is final.

 $\mathcal{R}A$  Mears Consulting can prepare a professional appeal for you. It is our philosophy that your appeal cannot simply be a canned template that is modified with your personal details. We prepare appeals through a dynamic process that involves multiple interviews, follow-up meetings, and the developments of initial drafts that are edited and fine tuned before they are ready. We can help you with the following aspects of an appeal:

- A letter to the Regional Center requesting the appeal.
- Preparation of appeal documentation, including exhibits and notes for you to follow.
- Guidance to prepare you for the appeal, such as role playing and familiarizing you with relevant regulations.

Price: \$2,000

Note: See our <u>Products & Services Price List</u> and <u>Policies</u> for full details.

You are accountable for knowing the contents of your *Regional Center Appeal*. To this end, RA Mears Consulting will provide an overview of any documentation provided to you, as needed.

*Regional Center Appeals* require a \$1,000 down payment to begin, with the balance due when the job is complete and ready for delivery.

*Regional Center Appeal* documentation delivered outside of San Diego County will be sent by email or regular mail, as agreed on.

RA Mears Consulting <u>will not</u> be present for your *Regional Center Appeal* but will prepare you and the required documentation. Assistance from RA Mears Consulting, or any other entity, is no guarantee that your appeal will be won.